

Terms and Conditions - Hector's Gentle-Man's Club

We are looking forward to welcoming everyone to Hector's Gentle-Man's Club. For your own safety, and for the safety of the Charity, please see below our Terms and Conditions for taking part in our activities.

In entering into this agreement by attending the Hector's Gentle-Man's Club, the parties (listed below) agree to be bound by all the conditions, exemptions and provisions contained in this document.

This Agreement is between you and Hector's House and sets out the terms and conditions for the provision of all HGMC activities ("The Service").

Where the terms of this Agreement imply obligations, requirements or constraints on the venue, The Client will be party to said obligations, requirements or constraints by way of the Agreement.

The parties referred to in this agreement shall be as follows:

- The term 'Hector's House', 'the Charity', 'us' or 'we' refers to the owner of the website and organiser of the Hector's Gentle-Man's Club, whose registered office is Hector's House, 236a High Street, Berkhamsted, Hertfordshire, HP4 1AG. Our charity registration number is 1165588 (England and Wales).
- The term 'you' or 'the Client' refers to the attendees of the Club.
- The term 'Agent' or 'Servant' refers to anyone the Charity may employ to assist to act as an Agent on behalf of the Charity.

Definitions of terms:

"Event Date" – is the date of which The Client wishes to attend the HGMC.

"Service" – the supply of various activities and events and the provision of associated services more fully described in the Booking Confirmation.

General:

All persons must be aged 18 or over

No persons that are intoxicated will be permitted to undertake the activities.

All persons must be wearing suitable footwear and clothing for our events or they will not be permitted to take part.

1. The Charity's policy on safety

- The Client and each and every guest agrees to abide and comply with any request or order made by or on the Charity's behalf on the grounds of safety, whether it be the safety of the venue, the guests or some other person, or on any other grounds.
- The Client and each and every guest agrees that the opinion of the Charity or its Servants or Agents is final in regard to any matters of safety and the Client and each and every guest agrees to abide by any such opinion. If in the opinion of the Charity, its Servants or Agents, the Client is or may be behaving dangerously or is acting in a manner which would or may, in the opinion of the Charity, its Servants or Agents, lead to a disruption of services at the

Event, the Client or guest will, at the request of the Charity, its Servants or Agents leave the event for the rest of the day contracted for, without the Charity, its Servants or Agents encountering any liability.

2. Client Behavior

- The Client will adhere to the Group Rules (which can be found on the Charity's website) during the Events at all times.
- You are responsible for any damage you cause to the accommodation or other property of our suppliers.
- Please also note we have the right to refuse entry and use of our equipment should you turn up intoxicated.

3. Health of the Client & pre-existing medical conditions / injuries

- Some Event activities and pursuits carry inherent risks to the client's safety and wellbeing. A client wishing to participate in activities which carry an inherent risk will be asked to sign a waiver form. It is imperative that everybody within the Client's group must sign a disclaimer before taking part in the Event.
- It should be understood that participation is at the individual's own risk.
- Before making your booking with us it is essential that you provide us with ANY or ALL information on any medical condition, illness or dietary requirement you may have.
- Any Client may be refused the right to participate in any activity because of pre-existing medical conditions or injuries, in which case we will not be liable for any losses or damages resulting in compensation.

4. Alcohol & Drugs

- The Charity reserves the right to refuse admittance of the Client, and any of their group, on the grounds of intoxication through alcohol or misuse of illegal substances.
- If the behavior of anybody in the Client's group is deemed inappropriate by the Charity on grounds of intoxication, the Charity reserves the right to remove that person, or persons, from the activity site.
- Alcohol and illegal substances are not permitted on the Charity's activity site under any circumstances, either before, during or after the event.
- No alcohol is permitted to be consumed in any establishment adjoining the Charity's activity sites before the Client takes part in the Event.
- Alcohol may be consumed in any adjoining establishment following the Event providing every person in that group have completed the Charity's Event. The Charity takes no responsibility whatsoever for the liability of any person of the Client's group in a licensed establishment following the Event.

5. Complaints

- If you have a complaint regarding any element of your booking you must notify us in writing by either letter or email. If you fail to call and report any such incidents or issues, we will not consider ourselves to be liable for those complaints. All concerns must be forwarded in writing to us within 3 working days after your event. We will acknowledge

receipt of your correspondence and we will respond to all complaints in written format within 14 days.

6. Data Protection Policy

- In order to process your booking and to ensure that time at Hector's Gentle-Man's Club runs smoothly and meets your requirements, we need to use the information you provide such as name, address, any special needs/dietary requirements etc.
- We take full responsibility for ensuring that proper security measures are in place to protect your information. We must pass the information on to the relevant suppliers of your activity suppliers.
- Should we be concerned about your mental health, well-being or safety, The Charity has the right to discuss your needs to other members of the team. We will not pass on your information to any external support without your permission.
- You are entitled to a copy of your information held by us. If you would like to see this, please contact us in writing to the above registered address.

7. Insurance and liability for damage

- The Charity will have necessary Health and Safety policies and risk assessments completed for each Event.
- The Charity will require insurance policies from activity leaders for all activities held by external parties.
- The Charity and its Servants and Agents accept no responsibility for personnel injury and property damage during the Events. The Client agrees they are personally responsible for any injuries / loss or criminal damage.
- The Charity and its Servants or Agents accept no responsibility for unforeseen events causing the Event to be cancelled or altered from that contracted for, although every effort will be made to proceed with the Service where at all possible.
- In the event of any disputes or claims under this contract, all matters will fall under United Kingdom jurisdiction and should legal proceedings be necessary, all legal matters will be dealt with through United Kingdom courts.

8. Other Terms

- While we have made every attempt to ensure that the information contained in this Site has been obtained from reliable sources and is accurate, Hector's House is not responsible for any errors or omissions, or for the results obtained from the use of this information.
- All information on The Charity website is provided "as is", with no guarantee of completeness, accuracy, timeliness or of the results obtained from the use of this information, and without warranty of any kind, express or implied.